

## **Baily House Care Home - Key Facts and Important Information**

Thank you for your interest in **Baily House Care Home**. If you are considering **permanent residence, respite** or **day care** this information and the enclosed documents/forms will provide some important information about our home that will help you to make an informed decision. This is an important, and sometimes daunting time. We are available to discuss any of your questions in more detail at a time that suits you.

### **The Home**

At Baily House Care Home we can provide 24 hour residential and dementia care to anyone over the age of 50. We have 66 bedrooms all of which have an ensuite shower room and toilet. Our recent inspections have awarded us 'Band 5 Social Services Rating' from Nottinghamshire County Council, and 'Good' from the Care Quality Commission.

### **The Staff**

We have a well trained staff team on duty 24 hours a day, 7 days a week to provide the care and support. The team is made up of Care Quality Managers, Senior Care Assistants and Care Assistants, and is supported by an experienced and dedicated management team who are always on call, day and night.

### **Fees and Charges**

At Baily House Care Home, we accept self-funding, social services or NHS funding, and partial social services funding with a third-party top-up. Our weekly fees include accommodation, food, light, heat, laundry and all necessary personal care as would normally be required by a resident of a residential care home. We review our weekly fees on a yearly basis to ensure that we are able to continue to provide the ever improving standard of care within our home. If a residents needs change significantly we will, at this point, review the fees.

<b>Resident Weekly Fees 2019/20</b>	
<b>Room</b>	<b>Residential fees per week</b>
Ensuite	£815
Premium ensuite patio room	£840

The agreed fees do not cover the purchase or provision of additional personal goods and services such as: *alcohol, non-menu foods, tuck shop items, batteries, clothing, dry cleaning, entertainment/outings, escorting service users, hairdressing (the costs are displayed in the salon), newspapers, non-prescription medicine, other complementary therapies, overseas private telephone calls, staff accompaniment for individual external visits, stationery, taxis, toilet requisites (of a personal choice nature), transport for hospital/GP/Dentist/Optician visits, chiropody, Chaplain leading a funeral services, continence materials\*, Dentistry\*, (financial help is only available for the costs of NHS Dentistry), GP/District Nurse\*, Speech Therapy\*, hearing aids\*, (financial help – including batteries and maintenance – only for NHS-supplied hearing aids), physiotherapy\*, prescription medicines\*, specialised equipment\* (enthral feeding etc), spectacles\*, personalised wheelchairs\**

**The items marked with \* are normally available to the resident from the NHS without charge.**

I hope this information is helpful. You can find more information about who we are and what we do on our website [www.woodleighcare.co.uk](http://www.woodleighcare.co.uk). Please do not hesitate to contact the home should you have any further queries or would like to arrange a viewing.

Kind Regards

**Ashley Baird**  
**Home Manager**

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